



Jurisdictions.

Robinhood Money, LLC (“RHY”) holds money transmitter licenses in the following jurisdictions:

See <https://nmlsconsumeraccess.org/> for licensing information

| Jurisdiction | License Number | State Agency |
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| Alabama | 843 | Alabama Securities Commission 401 Adams Avenue, Suite 280 Montgomery, AL 36104 |
| Alaska | AKMT-016640 | Division of Banking & Securities 500 W. Seventh Ave, Suite 1850 Anchorage, AK 99501 |
| Arizona | 1022668 | Arizona Department of Insurance and Financial Institutions 100 N 15th Ave, Suite 261 Phoenix, AZ 85007-2630 |
| Arkansas | 122792 | Arkansas Securities Department Heritage West Building, Suite 300 201 East Markham Street Little Rock, AR 72201-1692 |
| California | 2689 | California Department of Financial Protection and Innovation 2101 Arena Boulevard Sacramento, CA 95834 |
| Colorado | 500290 | Colorado Division of Banking 1560 Broadway, Suite 975 Denver, CO 80202 |
| Connecticut | MT-1990968 | Connecticut Department of Banking 260 Constitution Plaza Hartford, CT 06103-1800 |
| Delaware | 0333611 | Office of the State Bank Commissioner 555 E. Loockerman Street, Suite 210 Dover, DE 19901 |
| District of Columbia | MTR1990968 | Department of Insurance, Securities, and Banking 810 First Street, NE, Suite 701 Washington, District of Columbia 20002 |



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| Florida | FT230000341 | Florida Office of Financial Regulation 101 E. Gaines Street Tallahassee, FL 32399 |
| Georgia | 1990968 | Georgia Department of Banking and Finance Money Services Businesses 2990 Brandywine Road, Suite 200 Atlanta, GA 30341-5565 |
| Idaho | MTL-296 | Idaho Department of Finance, Securities Bureau 800 Park Boulevard, Suite 200 Boise, ID 83720-0031 |
| Illinois | MT.0000414 | Illinois Department of Financial and Professional Regulation 320 West Washington Street, 3rd Floor Springfield, IL 62786 |
| Indiana | 57564 | Indiana Department of Financial Institutions 30 South Meridian Street, Suite 300 Indianapolis, Indiana 46204 |
| Iowa | 2021-0062 | State of Iowa Division of Banking 200 E. Grand Avenue, Suite 300 Des Moines, IA 50309 |
| Kansas | MT.0000194 | Kansas Office of the State Bank Commissioner 700 SW Jackson Street, Suite 300 Topeka, KS 66603 |
| Kentucky | SC745049 | Kentucky Department of Financial Institutions Division of Non-Depository Institutions 500 Mero St. Frankfort, KY 40601 |
| Louisiana | | Office of Financial Institutions 8660 United Plaza Boulevard, 2nd Floor Baton Rouge, LA 70809-7024 |
| Maine | 1990968 | Maine Bureau of Financial Institutions Consumer Outreach Program 36 State House Station Augusta, ME 04333 |
| Maryland | 1990968 | Maryland Office of the Commissioner of Financial Regulation Attention: Consumer Services Unit 1100 N. Eutaw Street, Suite 611 Baltimore, MD 21201 |
| Michigan | MT0023498 | Michigan Department of Insurance and Financial Services PO Box 30220 Lansing, MI 48909 |



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| Minnesota | MN-MT-1990968 | Minnesota Department of Commerce and Financial Institutions Division 85 7th Place East Suite 500 St. Paul, MN 55101 |
| Mississippi | 1990968 | Mississippi Department of Banking & Consumer Finance PO Box 12129 Jackson, MS 39236 |
| Missouri | MO-25-8903 | Missouri Division of Finance PO Box 716 Jefferson City, Missouri 65102 |
| Nebraska | | Nebraska Department of Banking and Finance Financial Institutions Division PO Box 95006 Lincoln, NE 68509 |
| Nevada | MT11153 | State of Nevada Department of Business and Industry Financial Institutions Division 1830 E College Parkway, Suite 100 Carson City, NV 89706 |
| New Hampshire | 1990968MT | State of New Hampshire Banking Dept Consumer Credit Division 53 Regional Drive, Suite 200 Concord NH 03301 |
| New Jersey | 2104817 | New Jersey Department of Banking and Insurance PO Box 471 Trenton, NJ 08625 |
| New Mexico | | New Mexico Regulation & Licensing Department Financial Institutions Division 2550 Cerrillos Road Santa Fe, NM 87504 |
| North Carolina | 198880 | North Carolina Commissioner of Banks 4309 Mail Service Center Raleigh, NC 27699-4309 |
| North Dakota | MT103772 | North Dakota Department of Financial Institutions 1200 Memorial Highway Bismark, ND 58504 |
| Ohio | OHMT210 | Ohio Department of Commerce Division of Financial Institutions 77 South High Street , 21st Floor Columbus, Ohio 43215 |
| Oklahoma | | Oklahoma Department of Banking 2900 North Lincoln Boulevard |



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| | | Oklahoma City, OK 73105 |
| Oregon | 1990968 | Oregon Division of Financial Regulation PO Box 14480 Salem, OR 97309 |
| Pennsylvania | 82604 | Department of Banking and Securities Consumer Services Office 17 N. 2nd Street, Suite 1300, Harrisburg, PA 17101 |
| Rhode Island | 20214261CT | State of Rhode Island Department of Business Regulation Division of Banking 1511 Pontiac Avenue, Bldg 68-2 Cranston, RI 02920 |
| South Dakota | 1990968.MT | South Dakota Division of Banking 1601 N. Harrison Avenue, Suite 1 Pierre, SD 57501 |
| Tennessee | 1990968 | Tennessee Department of Financial Institutions Tennessee Tower 26th Floor 312 Rosa L. Parks Avenue Nashville, TN 37243 |
| Texas | 3535 | Texas Department of Banking 2601 North Lamar Blvd. Austin, TX 78705 |
| US Virgin Islands | MT-47 | Division of Banking, Insurance, and Financial Regulation 5049 Kongens Gade St. Thomas, USVI 00802 |
| Utah | 207 | Utah Department of Financial Institutions PO Box 146800 Salt Lake City, UT 84114 |
| Vermont | MT-1990968 | Department of Financial Regulation Consumer Services 89 Main Street, Montpelier, VT 05620 |
| Virginia | MO-417 | Bureau of Financial Institutions Administration and Licensing Section PO Box 640 Richmond, VA 23218-0640 |
| Washington | 550-MT-133242 | State of Washington – Department of Financial Institutions Division of Consumer Services 150 Israel Road, S.W. Tumwater, WA 98501 |



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| West Virginia | WVMT-1990968 | West Virginia Division of Financial Institutions 900 Pennsylvania Avenue, Suite 306 Charleston, WV 25302-3542 |
| Wisconsin | 265-MT | Wisconsin Department of Financial Institutions 4822 Madison Yards Way, North Tower, 4th Floor Madison, WI 53705 |
| Wyoming | 7279 | Division of Banking 2300 Capitol Ave. 2nd Floor Cheyenne, WY 82002 |

Disclosures.

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| Alabama | <p>To file a complaint:</p> <p>MAIL OR DELIVER YOUR COMPLAINT TO:</p> <p>Alabama Securities Commission Enforcement Division P.O. Box 304700 Montgomery, AL. 36130-4700</p> <p>PHONE: 1-800-222-1253 PHONE: 1-334-242-2984 FAX: 1-334-242-0240 EMAIL: asc@asc.alabama.gov</p> |
| Alaska | <p>Please note that an Alaska money transmission license does not cover the transmission of virtual currency.</p> <p>For Alaska Residents Only:</p> <p>If your issue is unresolved by Robinhood Money, LLC (1-888-275-8523), please submit formal complaints with the State of Alaska, Division of Banking & Securities. Please download the form here: https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormupdated.pdf</p> <p>Submit formal complaint form with supporting documents:</p> <p>Division of Banking & Securities PO Box 110807 Juneau, AK 99811-0807</p> <p>If you are an Alaska resident with questions regarding formal complaints, please email us at dbs.licensing@alaska.gov or call Nine Zero Seven Four Six Five Two</p> |



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| | Five Two One |
| Arizona | <p>To file a complaint, contact:</p> <p>Financial Services Consumer Service Section Arizona Department of Insurance and Financial Institutions 100 N 15th Ave, STE 261, Phoenix AZ 85007-2630 E-mail: financial.consumers@difi.az.gov Phone: 602-771-2800 Facsimile: 602-381-1225</p> |
| Arkansas | <p>To file a complaint, contact:</p> <p>Arkansas Securities Department 1 COMMERCE WAY, SUITE 402 LITTLE ROCK, ARKANSAS 72202 TELEPHONE: (501) 324-9260 FACSIMILE: (501) 324-9268</p> <p>ASDInfo@securities.arkansas.gov</p> <p>Or visit https://securities.arkansas.gov/file-a-complaint-2/ to submit a complaint directly.</p> |
| California | <p>If you have complaints with respect to any aspect of the money transmission activities conducted at this location, you may contact the California Department of Financial Protection and Innovation at its toll-free telephone number, 1-866-275-2677, by email at consumer.services@dfpi.ca.gov, or by mail at the Department of Financial Protection and Innovation Attn: Consumer Services Office 651 Bannan Street, Suite 300 Sacramento, CA 95811.</p> |
| Colorado | <p>CUSTOMER NOTICE</p> <p>Entities other than FDIC insured financial institutions that conduct money transmission activities in Colorado, including the sale of money orders, transfer of funds, and other instruments for the payment of money or credit, are required to be licensed by the Colorado Division of Banking pursuant to the Money Transmitters Act, Title 11, Article 110, Colorado Revised Statutes.</p> <p>If you have a Question about or Problem with your transaction, please contact Robinhood Support 1-888-275-8523 or https://robinhood.com/contact.</p> <p>If you are a Colorado resident and have a complaint about Robinhood Money, LLC, please fill out the Complaint Form provided on the Colorado Division of Banking's website and return it and any documentation supporting the complaint via mail or email to the Division of Banking at:</p> <p>Colorado Division of Banking</p> |



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| | 1560 Broadway, Suite 975 Denver, CO 80202 email: DORA_BankingWebsite@state.co.us https://banking.colorado.gov/industry/money-transmitters |
| Connecticut | Filing a complaint: Visit https://www.elicense.ct.gov/Activities/Complaint.aspx |
| Delaware | To file a complaint, contact: 1110 Forrest Avenue Dover, DE 19904 Attention: Compliance Phone: (302) 739-4235 or (302) 577-6722 Fax: (302) 739-2356 Email: bankcommissioner@delaware.gov |
| District of Columbia | If you have a question or complaint, please contact Robinhood Support at https://robinhood.com/contact . If you do not receive a satisfactory response, please file a complaint with DISB: District of Columbia Department of Insurance, Securities and Banking 1050 First St., NE, Suite 801 Washington, DC 20002 Fax: (202) 354-1085 E-mail: disbcomplaints@dc.gov https://disb.dc.gov/ |
| Florida | If you have a question or complaint, please contact Robinhood Support at https://robinhood.com/contact . Florida residents may contact the Florida Office of Financial Regulation with any unresolved questions or complaints about Robinhood Money, LLC at 200 E. Gaines Street, Tallahassee, FL 32399-0376, telephone number: (800) 848-3792 (toll free). |
| Illinois | For consumer complaints, please contact: Illinois Department of Financial and Professional Regulation Division of Financial Institutions 320 W. Washington, 3rd Floor Springfield, IL 62786 Tel: 1-888-473-4858 |
| Indiana | Indiana Department of Financial Institutions |



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| | <p>30 South Meridian Street, Suite 300 Indianapolis, Indiana 46204 (317) 232-3955 or (800) 382-4880 www.in.gov/dfi</p> |
| Iowa | <p>Iowa Division of Banking 200 East Grand Avenue, Suite 300 Des Moines, IA 50309 (515) 281-4014 www.idob.state.ia.us</p> |
| Kansas | <p>Kansas Office of the State Bank Commissioner 700 SW Jackson Street, Suite 300 Topeka, KS 66603 (785) 380-3939 www.osbckansas.org</p> |
| Kentucky | <p>Kentucky Department of Financial Institutions Attention: Complaint Submission 500 Mero Street, 2SW19 Frankfort, KY 40601 (502) 573-3390 or (800) 223-2579 https://kfi.ky.gov/</p> |
| Maine | <p>Maine Bureau of Financial Institutions Consumer Outreach Program 36 State House Station Augusta, ME 04333 (207) 624-8570 or (800) 965-5235 https://www.maine.gov/pfr/financialinstitutions/</p> <p>How to file a complaint with the Bureau of Financial Institutions E-mails should be sent to bfi.info@maine.gov. Via E-Mail: Unsecure Use the complaint form in Word or Adobe PDF Write to us at: Maine Bureau of Financial Institutions Consumer Outreach Program 36 State House Station Augusta, ME 04333-0036 By Phone (800) 965-5235 or (207) 624-8570 By Fax (207) 624-8590</p> <p>To file a complaint with the Bureau, please include the following information: Your name and home address Telephone numbers – home, work and cell if applicable E-mail address (if filing electronically)</p> |



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| | <p>The financial institution, branch and employee name Type of account involved – no account numbers please Statement of your complaint including dates and amounts How have you tried to resolve this complaint? Is anyone else involved? Have you consulted an attorney? What do you want the financial institution to do? Please do not include account numbers when filing electronically unless you use a secure email link.</p> |
| Maryland | <p>The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Robinhood Money, LLC, License and NMLS number 1990968, at Commissioner of Financial Regulation, Attention: Consumer Services Unit, 1100 N. Eutaw Street, Suite 611, Baltimore, MD 21201. Phone (410) 230-6077 or Toll Free at (888) 784-0136. Fax: 410-333-3866. Email: CSU.Complaints@maryland.gov.</p> |
| Michigan | <p>Michigan Department of Insurance and Financial Services PO Box 30220 Lansing, MI 48909 (517) 284-8800 or (877) 999-6442 www.michigan.gov/difs</p> |
| Minnesota | <p>Robinhood Money, LLC, is committed to combating fraud. If you are located in the State of Minnesota and believe that your account has been accessed without your authorization, you did not initiate a transaction, are not the intended recipient of a transmission, or should you have any other questions or concerns regarding Robinhood Money, please contact our Robinhood Support at 1-888-275-8523 or https://robinhood.com/contact.</p> <p>Minnesota Department of Commerce 85 7th Place East, Suite 280 Saint Paul, MN 55101 (651) 539-1600 or (800) 657-3602 https://mn.gov/commerce/</p> |
| Mississippi | <p>Mississippi Department of Banking & Consumer Finance PO Box 12129 Jackson, MS 39236 (601) 321-6901 or (800) 844-2499 www.dbcf.ms.gov</p> |
| Missouri | <p>Missouri Division of Finance PO Box 716 Jefferson City, Missouri 65102 (573) 751-3242 https://finance.mo.gov/</p> |



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| | <p>Missouri Division of Finance Money Transmitter website: https://finance.mo.gov/consumercredit/moneyorder.php</p> |
| Nebraska | <p>Nebraska Department of Banking and Finance Financial Institutions Division PO Box 95006 Lincoln, NE 68509 (402) 471-2171 dob.complaints@nebraska.gov https://ndbf.nebraska.gov/consumers/complaints</p> <p>Filing a Written Complaint with Nebraska Department of Banking and Finance We must have a written complaint to proceed with the investigative process. You may use our complaint form or submit a letter. The written complaint must include the following information:</p> <ul style="list-style-type: none"> • Your name, address and telephone number • The specific nature of the complaint • A narrative of the events that transpired and the dates • Whether you have attempted to resolve the matter with Robinhood Money, LLC prior to contacting our agency • Any names of individuals that you have worked with to resolve the complaint <p>It is helpful to include photocopies of any supporting documentation that you have pertaining to the specific nature of the complaint. This can include statements, correspondence, etc. Do not include original documents. Information submitted to our office that is confidential, such as bank statements, etc., will remain confidential and cannot be obtained by the public. This information may be shared with the entity and/or individual against whom the complaint is being made in an effort to resolve the matter.</p> <p>Written complaints must be mailed directly to the Nebraska Department of Banking and Finance.</p> |
| Nevada | <p>State of Nevada Department of Business & Industry Financial Institutions Division 3300 W Sahara Avenue, Suite 250 Las Vegas, NV 89102 (702) 486-4120 or (866) 858-8951 (Toll free) FIDComplaints@fid.state.nv.us https://hal.nv.gov/form/FID_ADA_Forms/Complaint_Form</p> |
| New Hampshire | <p>New Hampshire Banking Department 53 Regional Drive, Suite 200</p> |



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| | <p>Concord, NH 03301 (603) 271-3561 1-800-735-2964 (TDD) https://www.nh.gov/banking/consumer-assistance/complaint.htm</p> <p>While all formal complaints must be in writing, the Banking Department is also available to answer inquiries. You may contact the department by phone, fax, electronic form, e-mail or in person as follows: By Telephone: (603) 271-3561 TDD Access: Relay NH 1-800-735-2964 By Fax: (603) 271-1090 By Mail: State of New Hampshire Banking Department 53 Regional Drive, Suite 200 Concord NH 03301 By email: legal@banking.nh.gov</p> |
| New Jersey | <p>New Jersey Department of Banking and Insurance PO Box 471 Trenton, NJ 08625 609-292-7272 or 1-800-446-7467 https://www.nj.gov/dobi/consumer.htm</p> |
| New Mexico | <p>If your issue is unresolved by Robinhood Money, LLC, you may direct your complaint to the New Mexico Regulations and Licensing Department, Financial Institutions Division.</p> <p>New Mexico Regulation & Licensing Department Financial Institutions Division 2550 Cerrillos Road Santa Fe, NM 87504 (505) 476-4885 https://www.rld.nm.gov/financial-institutions/</p> |
| North Carolina | <p>North Carolina Commissioner of Banks 4309 Mail Service Center Raleigh, NC 27699-4309 919-733-3016 www.nccob.gov</p> |
| North Dakota | <p>North Dakota Department of Financial Institutions 1200 Memorial Highway Bismark, ND 58504 (701) 328-9933 dfi@nd.gov www.nd.gov/dfi</p> |



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| Ohio | <p>Complaints may be sent in the form of a letter addressed to the Division or you may download and submit a completed Complaint Form to the Division. You may also receive a copy of the Division's complaint form by calling (866) 278-0003. COPIES of pertinent information should be included with your written complaint.</p> <p>Complaints, along with COPIES of any documentation, should be sent to:</p> <p>Ohio Department of Commerce Division of Financial Institutions 77 South High Street , 21st Floor Columbus, Ohio 43215 Or faxed to: (614) 644-1631</p> <p>For more information, visit https://com.ohio.gov/request-and-file/file-a-complaint/file-a-complaint-fi/financial-institution-complaint</p> |
| Oklahoma | <p>Oklahoma Banking Department 2900 North Lincoln Boulevard Oklahoma City, Oklahoma 73105 Phone: (405) 521-2782 www.oklahoma.gov/banking</p> |
| Oregon | <p>If you are located in the State of Oregon and have a complaint, please first contact Robinhood Support at https://robinhood.com/contact. If you still have an unresolved complaint regarding our money transmission activity, you may also direct your complaint to the attention of:</p> <p>Oregon Division of Financial Regulation P.O. Box 14480 Salem, Oregon 97309-0405 +1 (888) 877-4894 (toll-free in the USA). Please visit: http://dfr.oregon.gov/ for additional information.</p> |
| Pennsylvania | <p>Department of Banking and Securities Consumer Services Office 17 N. 2nd Street, Suite 1300, Harrisburg, PA 17101 800.722.2657 www.dobs.pa.gov</p> |
| Rhode Island | <p>State of Rhode Island Department of Business Regulation Division of Banking 1511 Pontiac Avenue, Bldg 68-1 Cranston, RI 02920 Phone: (401) 462-9503 https://dbr.ri.gov/divisions/banking/</p> |
| South Carolina | <p>South Carolina Department of Consumer Affairs</p> |



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| | <p>293 Greystone Boulevard, Ste. 400 Columbia, SC (800) 922-1594 (toll free in SC) or 803-734-4200 scdca@scconsumer.gov http://www.consumer.sc.gov/</p> |
| South Dakota | <p>South Dakota Division of Banking 1601 N. Harrison Avenue, Suite 1 Pierre, SD 57501 Phone: 605.773.3421 Fax: 866.326.7504 https://dlr.sd.gov/banking/consumers/consumer_complaint_reference_list.aspx</p> |
| Tennessee | <p>If you have questions or complaints, you can contact Robinhood at https://robinhood.com/contact. If your issue remains unresolved, you can file a complaint with the Tennessee Department of Financial Institutions using the information below.</p> <p>Complaint Form: https://www.tn.gov/content/dam/tn/financialinstitutions/how-do-i/Complaint_Form.pdf</p> <p>Tennessee Department of Financial Institutions Tennessee Tower 26th Floor 312 Rosa L. Parks Avenue Nashville, TN 37243</p> <p>Phone: 615-253-2023 or 800-778-4215 https://www.tn.gov/tdfi/tdfi-info.html</p> |
| Texas | <p>If you have a complaint about Robinhood Money, LLC, please first contact Robinhood customer support at (1-888-275-8523 or https://robinhood.com/contact. If you still have an unresolved complaint regarding Robinhood Money, LLC, please direct your complaint to: Texas Department of Banking, 2601 North Lamar Boulevard, Austin, Texas 78705, 1-877-276-5554 (toll free). www.dob.texas.gov.</p> |
| US Virgin Islands | <p>Office of the Lieutenant Governor Division of Banking, Insurance and Financial Regulation 5049 Kongens Gade Charlotte Amalie St. Thomas, Virgin Islands 00802 Tel: (340) 774-7166 https://ltg.gov.vi/</p> |
| Utah | Utah Department of Financial Institutions |



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| | PO Box 146800 Salt Lake City, UT 84114 801-538-8834 FAX (801) 538-8894 https://dfi.utah.gov/ |
| Vermont | Department of Financial Regulation Consumer Services 89 Main Street, Montpelier, VT 05620 Phone: 802-828-3301 833-DFR-HOTLINE (toll free) 833-337-4685 (toll free) https://dfr.vermont.gov/consumers/file-complaint/banking |
| Washington | <p>Please be aware that fraud may and does occur, and that fraudulent transactions may result in the loss of your money with no recourse. To report fraud or suspected fraud as it relates to your transactions with Robinhood Money, LLC, please contact us at 1-888-275-8523 or https://robinhood.com/contact</p> <p>If you have a complaint, first contact Robinhood at https://robinhood.com/contact, and if you still have an unresolved complaint regarding the company's money transmission activity, please contact the Washington State Department of Financial Institutions, Division of Consumer Services using one of the following methods:</p> <p>File a complaint online, mail, or fax: https://dfi.wa.gov/consumers/money-services-complaint By phone: 1-877-RING DFI (1-877-746-4334) By email: CSEnforceComplaints@dfi.wa.gov</p> |
| West Virginia | West Virginia Department of Financial Institutions (304) 558-2294 www.dfi.wv.gov 900 Pennsylvania Avenue, Suite 306 Charleston, WV 25302 |
| Wisconsin | Wisconsin Department of Financial Institutions 4822 Madison Yards Way, North Tower, 4th Floor Madison, WI 53705 Phone: (608) 264-7800 Email: DFISecretary@dfi.wisconsin.gov |



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| Wyoming | <p>Wyoming Division of Banking 2300 Capitol Avenue 2nd Floor Cheyenne, Wyoming 82002</p> <p>Phone: (307) 777-7797 Fax: (307) 777-3555 E-mail: wyomingbankingdivision@wyo.gov</p> |
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